



CLAIM FORM

PLEASE FAX YOUR COMPLETED FORM TO US ON 0330 102 5753 OR EMAIL PETCLAIMS@ULTIMATESERVICES.CO.UK OR POST TO THE CONNECT CENTRE, KINGSTON CRESCENT, PORTSMOUTH, PO2 8DE

Section 1 – This section to be completed by the insured

Policy Number:

Title:

Surname:

Forename:

Home address:

Postcode:

Telephone:

Email address:

Cover in force:

Inception date:

Policy dates: to

Pet name:

Breed:

Pet type:

Age of pet:

Date pet acquired:

First date of illness / injury or condition:

Microchip number (if applicable):

<input type="text"/>		
<input type="text"/>		
<input type="text"/>		
<input type="text"/>		
<input type="text"/>	Sex of pet:	<input type="text"/>
<input type="text"/>	Purchase price:	<input type="text"/>
<input type="text"/>		
<input type="text"/>		

Please provide a brief description of illness/injury/condition:

Is your pet currently covered by any other insurance policy? If yes please specify below.

Name of Insurer: <input type="text"/>	Policy number: <input type="text"/>	Expiry date: <input type="text"/>
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Has your pet been registered with any other vet? If yes, please provide contact details:

Payment instructions:

Should we make the payment direct to the Veterinary Clinic?

Where instructions are unclear, payment will be made to you.

Delete as appropriate

Payment to you will be made by BACS (Bankers Automated Clearing Services) if you pay for your policy by Direct Debit and the bank account is in your own name or you are a joint account holder.

If you do not pay for your policy by monthly Direct Debit BACS (Bankers Automated Clearing Services) please provide the details here.

Account holder name

Sort code

Account number

A confirmation email will be sent once processed. If we do not hold your email address it will be sent by post.

Declaration:

1. I declare that all details provided herein represent a true and accurate statement of the details pertaining to my claim and that I have not omitted any details pertinent to the circumstances of the claim. I can also confirm that this claim form has been signed and dated after the treatment has taken place.
2. I declare that where a claim involves a potential refund from other insurers or a third party, I hereby authorise them to remit any refund to my insurer.
3. I understand and agree that information relevant to my claim(s) may be obtained from, and shared with my Vet in order for my claim(s) to be administered.
4. I understand that in the event that this claim is found to be fraudulent in whole or in part, this will invalidate the policy and may render me liable to prosecution.

Signed Name Date

**Must be after treatment date*

Section 2 – This section to be completed by the Veterinary Surgeon

Age of pet: How long have you been treating the animal?

If this is a referral, please advise of the practice name and address that referred the case:

Date	Diagnosis	Treatment	Cost (inc VAT)

Has the animal received treatment for any of the above, or any related conditions before? **YES/NO**

If yes, please provide details: *Delete as appropriate*

Is this a continuation claim? **YES/NO**

Delete as appropriate

Do you consider this to be a hereditary/congenital condition? **YES/NO**

Delete as appropriate

If a home visit was made, was it because moving the pet would have endangered the pet's health? **YES/NO**

Delete as appropriate

Has the pet died as a result of the illness/injury mentioned above? **YES/NO**

Delete as appropriate

If the claim payment is to be paid straight into the Surgery bank account by BACS (Bankers Automated Clearing Services) please provide the details here.

Practice account name
Sort code
Account number

<p>Declaration by Veterinary Surgeon:</p> <p><i>I certify that, to the best of my knowledge all the information contained on this form is correct and that, in my opinion, the condition treated would not have been present upon the date of the inception of the policy. I also confirm that, in my opinion, the fees charged are my normal practice fees relating to this matter.</i></p> <p>Signed <input type="text"/> Date <input type="text"/></p> <p>Print name <input type="text"/></p>	<p>Veterinary Practice Stamp and VAT No:</p> <p>Practice email address <input type="text"/></p>
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A FULL CLINICAL HISTORY AND AN ITEMISED RECEIPT OR ACCOUNT MUST BE ENCLOSED FOR VETERINARY FEE CLAIMS

Admiral Pet Insurance is arranged and administered by Ultimate Insurance Solutions (Located at 5th Floor, The Connect Centre, Kingston Crescent, Portsmouth, Hampshire, PO2 8DE). Ultimate Insurance Solutions (FCA No.311368) are authorised and regulated by Financial Conduct Authority. Policies are underwritten by Zenith Insurance Plc (FCA No.211787), registered in Gibraltar No 84085. Registered Office: 846-848 Europort, Gibraltar. You can check this information on the Financial Services Register by visiting <http://www.fsa.gov.uk/register/firmSearchForm.do> or by contacting the FCA on 0800 111 6768.

HOW TO CLAIM - DOCUMENTS REQUIRED HELP SHEET

To enable us to assess your claim we will require the following:

What are you claiming for?	Documents we require	Enclosed (Tick to confirm)
Veterinary Fees	Claim form fully completed and signed by you (the named policyholder) & your Veterinary Surgeon.	<input type="checkbox"/>
	A full clinical history from your Veterinary Surgeon.	<input type="checkbox"/>
	An itemised invoice/receipt showing all the treatment carried out.	<input type="checkbox"/>
Death Benefit	Claim form fully completed and signed by you (the named policyholder) & your Veterinary Surgeon.	<input type="checkbox"/>
	Purchase receipt from the breeder or donation receipt if adopted through a rescue organisation.	<input type="checkbox"/>
Boarding Kennel/Cattery	Claim form fully completed and signed by you (the named policyholder).	<input type="checkbox"/>
	Kennel or cattery invoice.	<input type="checkbox"/>
	Letter from your GP or hospital confirming the dates you were hospitalised.	<input type="checkbox"/>
Advertising & Reward	Claim form fully completed and signed by you (the named policyholder).	<input type="checkbox"/>
	Searchers fee invoice if appointed.	<input type="checkbox"/>
	Receipts for stationery used.	<input type="checkbox"/>
	The finder of your pet detailing the reward you gave.	<input type="checkbox"/>
Theft or Straying	Claim form fully completed and signed by you (the named policyholder) & your Veterinary Surgeon.	<input type="checkbox"/>
	Purchase receipt from the breeder or donation receipt if adopted through a rescue organisation.	<input type="checkbox"/>
	Name and telephone number of rescue centres or dog warden you have contacted.	<input type="checkbox"/>
Transportation and Overnight Expenses	Claim form fully completed and signed by you (the named policyholder).	<input type="checkbox"/>
	Accommodation invoice.	<input type="checkbox"/>
	Fuel receipt.	<input type="checkbox"/>
	Details of car make and model.	<input type="checkbox"/>
	Details of distance travelled.	<input type="checkbox"/>
Holiday Cancellation	Claim form fully completed and signed by you (the named policyholder).	<input type="checkbox"/>
	Travel operator (or similar) confirmation letter of cancellation and costs charged.	<input type="checkbox"/>
Overseas Travel	Claim form fully completed and signed by you (the named policyholder) & the treating Veterinary Surgeon.	<input type="checkbox"/>
	A full clinical history from your Veterinary Surgeon.	<input type="checkbox"/>
	An itemised invoice/receipt showing all the treatment carried out.	<input type="checkbox"/>
Liability, Accidental Damage	You will need to complete a Liability Claim form, please contact us to obtain a copy.	<input type="checkbox"/>

Important: Please refer to your policy terms and conditions and exclusions which shows the level of cover you have in place for your pet and what benefits are available to you. Not all of the benefits listed here are claimable on certain policies.